

How can I take advantage of top service performance at every level?



By protecting your business with the most sophisticated security maintenance and emergency service available today, Advantage Services from Siemens.

Answers for infrastructure.

SIEMENS



Siemens is a sponsor of the GB Rowing team, winners of 9 medals at the 2008 Olympic and Paralympic Games

Advantage Services from Siemens

You, your business, your customers and the public rely on the consistent performance of your security equipment. Siemens approach to customer service is to fully understand your requirements and to carefully plan the support your organisation will require in the years ahead.

We call our customer support programme Advantage™ Services and that means we work in partnership with you to ensure optimum equipment and service performance throughout the life of your system. At the outset, we agree performance levels that match your precise needs and the risks you face. You'll have access to teams of qualified engineers, available round the clock, to take care of emergencies and ensure that any interruptions to service are kept to a minimum and rectified as quickly as possible.

You can rely on the strength of our team to support you as they have significant experience helping our extensive and diverse customer base of over 5,000 sites spanning both the public and private sectors. In addition, our bronze, silver and gold standard services packages will provide the efficiency and peace of mind you are looking for.

Siemens unrivalled experience of every type of security equipment, from every manufacturer, means we can tailor our services to suit all

budgets and service requirements, keeping your security systems tuned to improve efficiency and keeping your costs to a minimum. We'll also ensure that you are kept aware of new and emerging technologies and together we'll monitor your security investment to ensure it continues to meet all your changing business needs.

Winner of the 2008/9 Security Excellence Award for 'Best Customer Care'.

Highlights

- Support for all leading manufacturers' security equipment
- Teams of qualified engineers available 24/7
- Range of support programmes to suit your requirements
- Award-winning customer support for 7 years
- Over 5,000 customers
- Access to new technology

Welcome to the world of innovative thinking

■ Innovation

Siemens invests a great deal in both manpower and research and development. This results in a steady stream of new insights, technologies and inventions that enable us to improve the reliability of our products and systems, ensuring the securest products and making our systems even more simple and convenient to operate.

Advances in digital technologies are creating a whole new world of possibilities. Siemens is at the leading edge of progress in this field and continues to redefine both current and future technologies.

■ Reliability

With a history of over a hundred years, if you need an established, reliable partner you are in the very best of hands with Siemens. System expansions and upgrades can be continuously made over a period of years, which ensures your investment for the future.

■ Security

Siemens products, systems, solutions, and services provide you with security. Today, tomorrow and for decades to come. That's why countless customers around the world place their trust in Siemens.



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The information in this document contains general descriptions of technical options available, which do not always have to be present in individual cases. The required features should therefore be specified in each individual case at the time of closing the contract.

Subject to change

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